



FOR IMMEDIATE RELEASE

Contact: Nancy Williams

630-571-9100

nwilliams@ibs.com

IBS Bests National Benchmarks in Annual Customer Satisfaction Survey for Microsoft Partners

January 29, 2014, OAKBROOK, IL

Interactive Business Systems, Inc. (IBS), a provider of custom IT solutions and IT staffing services, demonstrated its technical expertise and outstanding customer service with top scores from its clients in Key Performance Indicators (KPIs) covered by the survey.

The survey is part of Microsoft's annual requirements for Partner certification, a designation that recognizes IT providers with expertise, commitment and best-in-class capabilities within a specific Microsoft solution area. IBS holds a Gold competency in **Application Development** and a Silver competency in **Collaboration and Content** for its SharePoint expertise.

Compared to similar partners in the U.S., IBS topped benchmarks with a 19% lead in "value received" and a 16% higher score in "quality of products."

"Our consistent dedication to providing outstanding customer service and demonstrated expertise in both application development projects and SharePoint solutions is reflected in our clients' consistent accolades for our work," said Vice President Jeff Jorgensen. "We continually strive to exceed customer expectations with outstanding service and the deepest expertise available in our service offerings, and I'm pleased that our clients agree."

About Interactive Business Systems, Inc.

IBS, Interactive Business Systems, Inc., brings over 30 years of experience to our technology staffing and solutions-based consulting services. Known for achieving business objectives through technology excellence, we customize each engagement and offer flexible delivery options so clients experience maximum value of their investment. To learn more about how IBS supports the challenges, timeframes and budgets of any organization, visit www.ibs.com.

For more information about IBS and other technology solutions, please email John Schroeck at info@ibs.com or call 513.984.2205

###